#### **ENTERPRISE RISK MANAGEMENT UPDATE**

This document is intended for print purposes. If you need this in another format, please contact Kristy Burnette at 910-962-2220 or <a href="mailto:burnettek@uncw.edu">burnettek@uncw.edu</a>.

# Enterprise Risk Management Update

Board of Trustees
Audit, Risk and Compliance Committee

July 27, 2023





University of North Carolina Wilmington

# Why Enterprise Risk Management?

- Provides a holistic approach to risk mitigation
- Engages stakeholders at all levels
- Provides strategic value
- Helps the institution fulfill its mission
- UNC Policy 1300.7

## ERM Objectives and Desired Outcomes

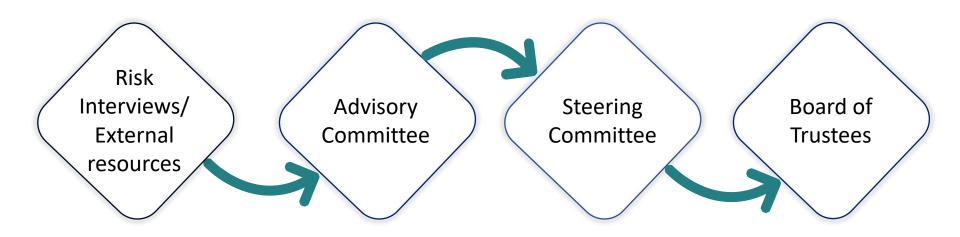
#### Objectives

- Promote a university-wide culture of risk and opportunity awareness
- Provide a structured, consistent, and continuous risk assessment process
- Collaborate with risk owners to identify mitigations and assess impact of mitigations
- Report on strategic, financial, operational, compliance, hazard related, and reputational exposures
- Continuous and steady forward progress

#### **Desired Outcomes**

- Risk-informed decisions
- Improved decision-making process
- Targeted allocation of resources
- Reduction in losses/uncertainty
- Improved compliance
- Improved resiliency/adaptability

#### **Process**



## Prevailing Risks

## Employee Retention and Recruitment

- Human Resources
- Academic Affairs Resource Management
- System Office

# Enrollment Management

- Standing item of Chancellor's Cabinet
- Associate Provost for SEER
- Investment Fund Agreements
- System Office
- Moody's
- Collegiate Housing Foundation (CHF)

# Revenue/Funding Sufficiency

- Chief Financial
   Officer
- Executive Budget
   Committee
- Budget Office
- Business Officers
- System Office
- OSBM
- Moody's Credit
   Rating Review
- CHF Annual Budget
   Review

### **Active Risks**

	Potential Impacts
Cyber/Data Security	<ul> <li>Sensitive data loss</li> <li>Loss or corruption of critical operational/academic data</li> <li>Interruption of university operations</li> </ul>
Mental Health	<ul><li>Increased stress</li><li>Burnout</li><li>Additional mental health issues</li></ul>
Safety and Security	<ul> <li>Decrease in enrollment</li> <li>Decrease in staff morale and productivity</li> <li>Legal/financial consequences</li> <li>Harm to reputation</li> </ul>
Transitions/Training Needs	<ul> <li>Increased stress on remaining staff</li> <li>Unfamiliarity of university processes</li> <li>Unintentional negligence of critical tasks</li> </ul>

Thank you!